AQIS Where to From Here?

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OUTLINE OF SESSION

- AQIS – WHAT WE DO
- WHERE DO WE GO?
- HOW WE GET THERE?
SCENE SETTING

- **Approximately 3250 employees**
  - Inspection
  - Auditing & Verification

- **In 90 locations**
  - Central & Regional Offices
  - Airports
  - Seaports
  - Approved Premises & Registered Establishments

- **Budget of around $370 m**
  - 55% cost recovered

WHAT WE DO – Into Australia

- **Quarantine intervention services for arrival of**
  - International
    - Vessels
    - Passengers
    - Cargo
    - Mail
    - Animals and plants or their products
    - NAQS

- **Imported Food**
  
  Ensure compliance with Australia’s food safety standards
WHAT WE DO – out of Australia

- Export certification for a range of agricultural, fisheries and forestry produce
  - Organics
  - Fish
  - Dairy
  - Horticulture
  - Grains & Plant Products
  - Meat

STATISTICS

Arriving
- 1.6 million Sea Cargo Containers
- 380,000 Air Cargo Containers
- 2.4 million High Volume Low Value (air cargo items)
- 95,000 Sea Passengers
- 13,000 Sea Vessels
- 11.4 million Air Passengers
- 69,000 Aircraft
- 146 million Mail Items
STATISTICS

Departing (approximately)

- Agricultural Exports $27.7 billion annually
  - 2,925 Registered Export Establishments
  - 227,128 Export Permits
  - 285,000 Export Certificates

QUARANTINE POLICY PILLARS

- A Continuum of Quarantine
- Risk Management
- Shared Responsibilities
  - Industry, the wider Community and Governments (Commonwealth and States)
THINKING AHEAD

AQIS Strategic Planning Framework

- Joint approach AQIS/QEAC
- Longer term strategy
- Establish a more strategic framework to develop and implement annual business plans
- Take into account factors that could impact on our business

CONTEXT
KEY ISSUES FOR CONSIDERATION

- **Managing Risks** – To respond quickly to changes in our operating environment
- **Shared Responsibility** – To promote a shared understanding internally and externally of AQIS’ role
- **Service Delivery** – To deliver efficient and effective services
- **Workforce** – To develop an AQIS workforce that is responsive and flexible in order to match the business model we anticipate in 5-10 years
- **Technology** - To support AQIS decision making by enabling access to required information

ENVIRONMENTAL SCAN

**Managing Risks**
- pace of change
- threats to animal and human health;
- climate change;

**Shared Responsibility**
- Information exchange
- effective engagements with our stakeholders
- risks need to be managed nationally/internationally in a planned manner
ENVIRONMENTAL SCAN

Service Delivery
- changes in consumer demands
- regulatory decision making processes
- Export systems

Workforce
- competing in a tight labour market
- retention of corporate knowledge
- part time work arrangements

ENVIRONMENTAL SCAN

Technology
- Online, electronic and voice-based services
- more rigorous certification systems
- harmonisation of whole of government services to the community and internationally
- strategically manage IT investment
FERTILISER – an example

Managing Risks of Fertiliser
- Establishment of the Fertiliser National Coordination Centre in Newcastle
- High level of expertise – know the trade and risks
- Single point of contact

Shared Responsibility
- Working together to develop solutions – bulk fertiliser inspection protocol
- Partnership allows for exchange of information and expertise
- Risks managed together in a planned manner

FERTILISER INDUSTRY

• Future developments
  – Industry benefits
  – AQIS benefits

• Following presentations
  – Improvements to Bulk protocol
    • Ms Amy Guihot, Manager of the AQIS Sea Cargo Unit
  – Development of containerised protocol
    • Mr Glenn Smith, Manager of the AQIS Fertiliser National Coordination Centre
Thank You